

Jersey Deposit Compensation Scheme

SCV File Transfer Protocols



The Jersey Bank Depositors Compensation Board (JBDCB) have agreed upon the use of the Deloitte ShareFile service as their primary method for Single Customer View (SCV) file transfers from deposit taking banks to the JBDCB for the purposes of testing and in the event of a bank insolvency.

ShareFile is a Secure File Transfer Protocol (SFTP) platform designed for the sharing of confidential data securely across organisations. It is already used regularly for the sharing of SCV files across the UK and in other European jurisdictions.

Upon request for a submission to the JBDCB, member banks will be expected to upload their SCV files and SCV Reports through the ShareFile service. Any results of testing will also be shared in return using this method.

All data provided through the Sharefile platform will only be held until the completion of the task for which it has been requested. After this a secure deletion process will be followed.

Banks must nominate designated contacts who will be set up as users on the ShareFile platform. These users will have read and write access to the folders in order to upload or download files as needed through a 'drag-and-drop' user interface.

For further information or if you have any questions, please contact info@jdcs.je.

ShareFile Information Sheet

ShareFile is a secure Deloitte file sharing service that allows users to share large files across organisations. Its purpose is to transfer data, making the data available for a short period of time to enable users to receive it, not to store data.

Server and storage security

All files are stored on servers maintained by Amazon Web Services EC2 based in Dublin, Ireland. All data centres containing ShareFile servers are SSAE-16 compliant and have attained SAS 70 Type II, SSAE 16 and ISO/IEC 27001:2013 certifications.

Secure user access

The ShareFile service uses multi factor authentication; username, password and a phone which receives a text, code, or phone call.

Account logs

All activity in an account is logged and available for review upon request.

Intellectual property rights

The uploading, sending, or posting of files using the ShareFile system does not alter any pre-existing intellectual property rights.

Data access

Data uploaded onto ShareFile will be deleted after 90 days or upon completion of the task for which it has been transferred, whichever is sooner. Where users are sent specific documents, access to this data will be an email that contains a link to relevant documents.

Encryption of data in transit

The transfer of data using the ShareFile service is encrypted using industry standard techniques.

Encryption of data at rest

Files uploaded to ShareFile servers are encrypted when stored. Each file saved has a unique encryption key. The file encryption keys are not stored on the same server as the files themselves.

Secure connection

Primary access is via a Deloitte secure ShareFile user interface website.

Access controls

All user permissions can be managed to restrict access to only approved users. Nominated contacts will be provisioned with access to the ShareFile interface as required.

